

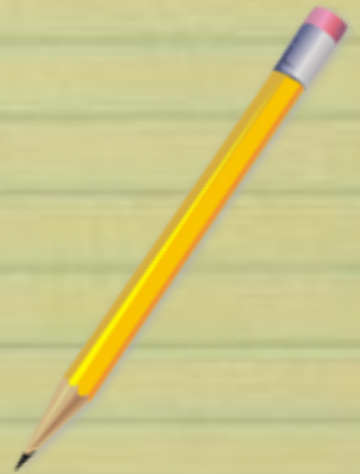


Who?

What?

*Problem Solving -*

*Supervision Practices and Programming*



How?

Why?

Spring Training Conference & Annual Golf Outing  
April 28-30, 2010  
Lake County - Lincolnshire, IL

**Register Today!**

# Agenda

## Wednesday, April 28, 2010

- 8:00— 4:30 Registration / Exhibit Viewing
- Committee Meetings**
- 8:30      ▪Representative Committee
- 9:00      ▪Program Committee
- 9:00—11:30      ▪CMO & Legislative Committees Meeting
- 10:00—11:30      ▪Domestic Violence Committee  
▪Pretrial Services Committee  
▪Substance Abuse Committee  
▪Technology Committee  
▪Victim Issues Committee
- 12:00— 1:15 Conference Welcome and Lunch
- 1:30— 4:30 Workshop Sessions
- 5:00— 5:30 New Member Reception  
(for New Members, Committee Chairs & Board)
- 5:30— 7:00 Welcome Reception

## Thursday, April 29, 2010

- 8:00— 4:30 Registration / Exhibit Viewing
- 8:30—11:30 Workshop Sessions
- 12:00— 1:15 Lunch
- 1:30— 4:30 Workshop Sessions

## Friday, April 30, 2010

- 8:00—11:00 Breakfast/Business Meeting/Raffle

## *Food Drive*

Would you help? IPCSA and Lake County will be collecting products for the COOL Food Pantry during the entire conference. One raffle ticket per person will be given with the donation. The raffle winner will be announced at lunch. Here are some of the items that would help COOL a great deal. For more information about COOL, see page 7 or go to [www.coolministries.org/2\\_shopping\\_list.html](http://www.coolministries.org/2_shopping_list.html).

### **Please Donate:**

**Canned fruits, vegetables, and meats**  
**Pasta**  
**Rice**  
**Dried beans**  
**Baby food and formula**  
**Paper goods**  
**Toiletries**

## **WEDNESDAY NIGHT**

***NEW MEMBER RECEPTION***  
**hosted by**  
***IPCSA BOARD & COMMITTEE***  
***CHAIRS***  
**5:00 PM—5:30 PM**  
**(for new members only)**

***ALL CONFERENCE WELCOME***  
**5:30 PM—7:00 PM**  
**(all registrants)**  
**Sponsored by IPCSA**  
**& Goodin Associates**

# Featured Speakers

## Wednesday Lunch

### **DANIEL H. STRAUB, Ph.D.** **President Straub & Associates**

Dr. Straub is a senior member of the faculty at the Institute for Court Management of the National Center for State Courts. He is President of Straub & Associates, a national court management consulting firm with offices in Los Angeles and Pittsburgh. He is currently a member of the faculty at Geneva College in the Master of Science in Organizational Leadership Program and former Director of the Geneva Leadership Institute. He also served on the faculty of the University of Southern California, School of Public Administration for 26 years where he taught graduate level management courses in the Judicial Administration Program. Dr. Straub has also been a member of the National Judicial College faculty.

Dr. Straub has been a consultant to public and private sector organizations for the past 30 years. His clients have included Fortune 500 corporations and agencies of federal, state and local government, including the U.S. Department of Justice, the National Institute of Corrections, the Federal Judicial Center, numerous states including Alaska, Arizona, California, Colorado, District of Columbia, Florida, Georgia, Kansas, Minnesota, Nevada, New Mexico, Ohio, Oklahoma, Oregon, Pennsylvania, Texas, Vermont, Washington, West Virginia, Wisconsin, and hundreds of local court jurisdictions throughout the U.S. He has worked with the U.S. District Courts, U.S. Bankruptcy Courts, U.S. Immigration Courts, federal and local probation offices as well as District Attorney offices at the local level. He has served the judiciary in Mexico, Trinidad, and Tobago.

Private sector clients have included Rockwell International, Northrop Corporation, Hughes Aircraft Company, HTI, the Santa Barbara Research Center, Lloyd's Bank, First Interstate Bank, PNC Bank, Imperial Savings, Glendale Savings, Sharp Health Systems, Scripps Clinic and Research Foundation, the Southern California Gas Company, ISD Corporation, IBM Corporation, Ernst and Young LLP, Morrison and forester LLP, Bayer Corporation, Com-Doc Corporation, Adtranz Daimler Benz Corporation, Lehigh University and Grove City College.

Dr. Straub is a former Director of the Office of Program Development at the University of Southern California and a former faculty member at the University of San Francisco. He has served as Vice-Chairman of the Los Angeles County Housing Commission, Board of Directors of the Teacher Excellence Foundation and Board of Directors of the California Chamber Symphony. He is currently an Advisory Director of Stanton Chase International, and a member of the Institute for Court Management Advisory Council. He received the 1999 Star Award for excellence in court education from the Institute for Court Management. He is the 2001 recipient of the Warren E. Burger Award for outstanding achievement in the field of court administration.

## Thursday Lunch

### **MARY CAMPBELL MCQUEEN** **President National Center for State Courts**

Mary Campbell McQueen is President of the National Center for State Courts, having been appointed to that position on August 9, 2004. Previously, McQueen served as Washington State Court Administrator, 1987-2004; Director of Judicial Services, Washington State Office of the Administrator for the Courts, 1979-87; Court Planning Officer, District of Columbia Courts; Planning Coordinator, Kentucky Department of Justice; and Manager, Evaluation Unit, Kentucky Department of Corrections.

As an advocate for court and judicial reform, she has served on the Board of Directors of the National Center for State Courts and Conference of State Court Administrators (President-1995-96); Chair, American Bar Association's Judicial Administration Division (Lawyers Conference); Chair of the Court Management Council; and a member of the Board for Judicial Administration, Judicial Information Systems Committee, Information Services Board, and Board for Court Education and Ethics Advisory Committee.

McQueen's work has received acclaim through numerous awards and honors, including induction into the Warren E. Burger Society of the National Center for State Courts; the American Judicature Society's Herbert Harley Award in 2004, the joint ABA National Center for State Courts Jury Standards Award, 1989; and the National Center for State Courts Distinguished Service Award, 1991.

Her educational achievements include participating in the Program for Senior Executives in State and Local Government, John F. Kennedy School of Government at Harvard University; and degrees from the University of Georgia (BA) and Seattle University Law School (JD). She is a member of the U.S. Supreme Court and Washington State Bar Associations.

# WORKSHOPS

## WEDNESDAY 1:30—4:30 PM SESSIONS

### **JR's Challenge—Experiential Learning**

*(limited to 15 participants)*

Participants will engage in activities to learn skills with regards to communication, team building and problem solving. The format of this workshop is experiential learning which will be held outdoors at the Lake County Juvenile Complex in Vernon Hills. Participants should be ready to engage with others, learn, and be ready to have some fun.

**Presenters:**

**Mario Urbina, 19th Judicial Circuit  
Cheryl Jensen, 19th Judicial Circuit  
Bill Abernathy, 19th Judicial Circuit**

### **Detention Tour / Training**

This workshop will include a tour of the Hulse Detention Center (Lake County) and Depke Juvenile Justice Complex and presentation by staff regarding programming for residents in the facility—both secure and residential. A brief detention committee meeting will also be held prior to the tour.

**Presenter:**

**Sue Korpai, Superintendent of Juvenile Detention, Nineteenth Judicial Circuit (Lake County)**

### **I Don't Understand Why You Do What You Do**

This workshop will help you develop an understanding of why people do the crazy things they do. Whether it's men, women, certain ethnicities, particular religions, different generations, or various other types of people, you will leave with the knowledge that different isn't wrong, it's just different. We will look at similarities and differences. We will discuss the one overlooked factor that often gets in the way of diversity appreciation. Discover what it's like being on the outside. Tired of the typical diversity workshop? This one does it differently. Share meaningful dialogue about your experiences in a safe environment. This workshop can change the way you look at difference in a very meaningful way, by showing you the secret to inclusion and the only thing any of us can really do about it.

Participants will:

- 1) Discuss differences they observe in the workplace.
- 2) Construct behavior within a cultural and historic context.
- 3) Examine those things within ourselves that make connecting with particular people challenging.
- 4) Engage in an activity to create the experience of being on the outside.
- 5) Examine one's own limitations in creating the true experience of inclusion.
- 6) Create a plan to improve one aspect of relating to others in a constructive way.

**Presenter:**

**Kim Olver, President, Coaching for Excellence, LLC**

### **Management Training**

*To be announced*

**Presenter:**

**Daniel H. Straub, Ph.D., President  
Straub & Associates**

# WORKSHOPS

## THURSDAY 8:30—11:30 AM SESSIONS

### **Extending Resources During Difficult Times with Evidence Based Practices**

For many years, we have provided supervision to a multitude of individuals with an array of issues by employing a variety of strategies to reduce recidivism. Currently, we are faced with a state wide budget crisis that has drastically impacted our supervision strategies and modalities. Group reporting, as an intervention, has been an effective way to supervise a large group of Low to Moderate risk offenders without jeopardizing the safety of the community.

This workshop will give a historical overview of the development and implementation of the group reporting program that is currently in place at the Lake County Adult Probation Department with key insights into the day-to-day operations. A research study was completed and results will be presented.

**Presenters:**  
**Cheryl Reese, Assistant Director Lake County**  
**Beverly Brooks, Probation Lake County**  
**Nubia McKowski, Probation Lake County**  
**Jose Alcalá, Probation Lake County**  
**Rudy Martin, Probation Lake County**  
**Nicole Tottoni, Volunteer Program Supervisor, College of Lake County**

### **Teen Dating Violence**

This interactive workshop is designed to give participants a working knowledge of teen dating violence including incidence, current research findings, and the developmental impact on victims and perpetrators. The workshop will also include best practices in prevention and intervention. *Take Back the Halls*, a successful intervention program in three Chicago public schools, will be reviewed. Attendees will be asked to participate in exercises and activities that they can incorporate into their own programs and will be provided with resources to take with them.

**Presenter:**  
**Heather Flett, Co-Director, Take Back the Halls**

### **What's Happening in Illinois**

Panel members from across the state will share their experiences in implementing and maintaining a comprehensive drug testing program within their jurisdictions. Topics of discussion will include issues surrounding methodologies, policy and procedures, adulteration, costs, and rationale for testing. Participants will also be encouraged to share their experiences in this open forum discussion. The goal of this workshop is to share our successes as well as our failures to help probation and court services officers and CMO's more effectively utilize drug testing as a tool in supervising offenders.

**Presenters:**  
**Bart Perry, Will County Probation**  
**Andrew Ceresa, Putnam County Probation**  
**Jody Blair, DuPage County Probation**  
**Holly Yocum, Knox County Probation**  
**Frank Morelli, Lake County Probation**  
**Michael Carey, Champaign County Probation**

### **Evaluation, Treatment, and Supervision of Intellectually Challenged Sex Offenders**

The focus of this workshop is on helping those professionals working with intellectually challenged sex offenders who are on probation/parole. The purpose is to assist those professionals within the community, working with this population, to a) determine which clients are appropriate for this special treatment, including specific criteria and assessment tools; b) provide treatment protocol, including resources, pre-established clinical objectives and specific techniques and interventions; c) understand the anticipated obstacles, beyond their cognitive limitations which will include working with the family, risk issues, resistance, etc.; and, d) facilitate the development of resources within existing agencies to address this special needs group effectively.

**Presenters:**  
**Gerald Blain, MS, LCPC, President Blain and Associates, PC**  
**Jan Schultz, Blain and Associates, PC**  
**Jamie Shatkus, Lake County Adult Court Services**

# WORKSHOPS

## THURSDAY 1:30 –4:30 PM SESSIONS

### **JR's Challenge—Experiential Learning (repeat)**

*(limited to 15 participants)*

Participants will engage in activities to learn skills with regards to communication, team building and problem solving. The format of this workshop is experiential learning which will be held outdoors at the Lake County Juvenile Complex in Vernon Hills. Participants should be ready to engage with others, learn, and be ready to have some fun.

**Presenters:**

**Mario Urbina, 19th Judicial Circuit  
Cheryl Jensen, 19th Judicial Circuit  
Bill Abernathy, 19th Judicial Circuit**

### **SMAART Performance Management**

The SMAART Performance Management Program of the Nineteenth Judicial Circuit Court of Lake County is a process of organizational performance measures and continuous improvement efforts, which ensure that court activities are aligned with the court's strategic plan and are being conducted in an effective and efficient manner.

**Presenter:**

**Robert Verborg, Judicial Research Analyst, 19th Judicial Circuit, Lake County, IL**

### **Decreasing Client Resistance**

Research has shown the relationship a helper has with their clients is of utmost importance in facilitating behavior change. This presentation will show you the skills that you can use to create positive relationships while still representing the field of corrections to decrease client resistance and promote behavior change. Relationship is the root of all influence. Participants will:

- 1) List the seven deadly and seven caring relationship habits.
- 2) Enumerate characteristics of influential people.
- 3) Discuss the three conditions of quality.
- 4) Practice the procedures that lead to change.
- 5) Discuss situations specific to the probation experience.

**Presenter:**

**Kim Olver, President, Coaching for Excellence, LLC**

### **Victim Compensation Fund and Automated Victim Notification System Training**

The Crime Victim Compensation Act was established by the Illinois General Assembly in 1973 with the primary goal of helping to reduce the financial burden imposed on victims of violent crime and their families. The Illinois Crime Victim Compensation Program can provide eligible victims and their families with up to \$27,000 in financial assistance for certain expenses accrued as a result of a violent crime.

The Automated Victim Notification System (AVN) provides victims of crime and concerned citizen's information regarding case and/or custody status of offenses where the perpetrator has been incarcerated or charged with a crime. AVN is a toll-free, 24 hour automated telephone service that provides two important services.

How these two systems are set up, how they operate and how to access them will be foundation of this training.

**Presenter:**

**Kimberly Murray, Outreach Specialist  
Crime Victim Services Division, Office  
of the Attorney General-State of Illinois**

# Community Service

*Lake County Probation and Court Services has chosen COOL (Christian Outreach of Lutherans) as the recipient of a portion of the proceeds realized from raffles and donations. So please be generous by buying raffle tickets. You will be lending a helping hand to COOL and possibly winning a great prize. IPCSA has been able to donate, both monetarily and with products, to many community organizations in the communities that we visit. These contributions are due to the great generosity of IPCSA conference registrants. Thank you so much for what you do.*



## COOL

(Christian Outreach of Lutherans), a 501(c)

(3), was founded by people from six Lutheran Churches in the Waukegan/North Chicago area in 1982 and incorporated as a not-for-profit organization in 1983. The first program was the COOL Food Pantry, opening its doors in January 1983. The pantry has grown each year and is supported by the entire Lake County community including churches, individuals, government, corporate and foundation grants. In 1991, we were selected to become a recipient program of United Way of Lake County.

In 2005, the pantry served 23,821 individuals with food enough for 285,852 balanced meals. The highest number of individuals served was 27,000 in 2002. The pantry provides food for breakfast, lunch and dinner along with specialty foods for cardiac and diabetic diets. They offer ethnic foods and foods for those with allergies.

COOL began the Transitional Housing Program in October of 1988. The purpose of the program is to provide case management to homeless families in need of life re-structuring. Along with case management, the program provides a clean, safe place to live, counseling, life skills training, and other support services which collectively work to enable guest families to transform their lives and make a smooth progression toward self-sufficient living. COOL provides Phase I rent and utility paid housing for up to 12 months while families work to save enough money for a home down payment for first and last months rent upon leaving the program.

Guest families must be motivated to follow their individual goals plan in order to reach success in every category of their lives. Families must maintain a job, save money, receive counseling, attend money management classes, and acquire better domestic skills and parenting skills. Following the policies and guidelines is mandatory and enables families to achieve successful problem solving skills, such as attaining dependable transportation and adequate childcare, allowing them to progress more quickly and achieve goals more rapidly.

### MISSION STATEMENT

The mission of Christian Outreach of Lutherans (COOL) is to give comprehensive assistance to families in need, by reducing hunger and homelessness, while encouraging personal growth and self-sufficiency. Serving all of Lake County.

# Accommodations

## Lincolnshire Marriott

10 Marriott Drive

Lincolnshire, Illinois 60069

Reservations: 847-634-0100

Fax: 847-634-1278

[www.marriott.com/hotels/travel/chiln-lincolnshire-marriott-resort/](http://www.marriott.com/hotels/travel/chiln-lincolnshire-marriott-resort/)

Experience this truly unique destination, with something for everyone. For business retreats, family vacations, and romantic weekends, this Northern Chicago resort ensures lasting impressions. Situated on 175 wooded acres on the North Shore, minutes from downtown and O'Hare Airport, this renowned Chicago golf resort caters to every need. Relax in well-appointed accommodations at this suburban Chicago hotel resort, with upgraded bedding and ergonomic work areas. Enjoy abundant recreation - including our George Fazio PGA golf course, tennis center, pools, and highly acclaimed live musical theatre. Visit five restaurants and lounges at this popular Chicago resort hotel, including champagne brunch on Sundays at King's Wharf.

ROOM RATES: \$125.00 per night/single  
\$125.00 per night/double  
\$350.00 per night/suite

AMENITIES: Parking available free on site  
Airport Shuttle  
Marriott Health Club  
High Speed Internet (\$12.95/day)  
Pool/Whirlpool

CHECK-IN: 3:00 pm  
CHECK-OUT: 12:00 pm

When you make your reservation, indicate you are with the IPCSA GROUP

IPCSA GROUP RESERVATION CUT-OFF DATE: You must make your reservation by April 2, 2010 to ensure the room rates listed above. Rate will increase after this cut-off date.



*Agility. Speed. Strength. None of these qualities will be of any use in the highly-competitive world of WhirlyBall. Although it combines lacrosse, hockey and basketball with bumper cars, WhirlyBall has caused great athletes of every stripe to laugh and holler their way to a crushing defeat. If you choose to accept the challenge, you'll use hand-held scoops to propel whiffle balls at your scoring target. In a team of five, and with the help of a professional referee, you'll have a bang-up time trying to outscore the competition.*

Come join us for a game of Whirlyball, (located close to the hotel) from 7:00 pm until 11:00 pm on Thursday night, April 29, 2010. The cost per person will be approximately \$18 to \$20 depending on attendance. Go to [www.whirlyball.com](http://www.whirlyball.com) for more information.

# Registration

## IPCSA SPRING 2010 CONFERENCE REGISTRATION FORM

REGISTRANT NAME (PRINT CLEARLY): \_\_\_\_\_

AGENCY / COUNTY NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ ZIP: \_\_\_\_\_

EMAIL: \_\_\_\_\_ PHONE: \_\_\_\_\_

(Please check if attending Thursday Awards Banquet)

	<u>MEMBER</u>	<u>NON-MEMBER</u>
<b><u>FULL REGISTRATION</u></b> Includes all training workshops, vendor exhibits, lunch on Wednesday & Thursday, Friday business meeting breakfast.	_____ \$245.00	_____ \$270.00
<b><u>WEDNESDAY ONLY</u></b> Includes afternoon training workshops, vendor exhibits, lunch, Welcome reception.	_____ \$135.00	_____ \$160.00
<b><u>THURSDAY ONLY</u></b> Includes morning and afternoon training workshops, vendor exhibits, lunch.	_____ \$175.00	_____ \$200.00

**TOTAL DUE** \$ \_\_\_\_\_

Any questions regarding registration can be directed to Carol Gierut through the IPCSA Office at 630/969-6956 (fax) or by email at [cgierut@aol.com](mailto:cgierut@aol.com). If you are paying by voucher, you may fax your registration form and a copy of your payment voucher to the IPCSA Office at 630/969-6956. By mail, please detach this registration form and return with payment by **April 9, 2010** to:

**IPCSA  
P.O. BOX 301  
WESTMONT, IL 60559-0301**

***Registrations due no later than April 9, 2010  
No refunds will be made for cancellations after April 16, 2010***

**DETACH PAGE AND SEND**

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# IPCSA Annual Golf Outing

Tuesday, April 27, 2010  
1:00 pm Shotgun Start  
Crane's Landing at the  
Lincolnshire Marriott Resort  
Lincolnshire, IL 60069  
847-634-5935  
[www.craneslandinggolf.com](http://www.craneslandinggolf.com)

Four (4) person best ball scramble  
\$70.00 per person or \$280.00 per team  
Price includes: golf, cart, dinner, beverages, prizes and FUN!

## Questions? Need to be assigned to a team?

Call either Robert Shafer at 217-277-2186 ([rshafer@co.adams.il.us](mailto:rshafer@co.adams.il.us))  
or Rollie Thomas at 217-277-2185 ([rthomas@co.adams.il.us](mailto:rthomas@co.adams.il.us))

Complete the bottom of this form and return it with your check  
payable to IPCSA by April 8, 2010 to:

Robert Shafer  
Adams County Probation Department  
521 Vermont  
Quincy, IL 62301

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DETACH & MAIL

TEAM CAPTAIN: \_\_\_\_\_ PHONE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

OTHER PLAYERS:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



Consider playing in the golf outing  
even if you are unable to attend  
the conference. See you there.

Register Today!

Lake County, Lincolnshire, IL

April 28-30, 2010

IPCSA Spring Training Conference & Annual Golf Outing

*Problem Solving -  
Supervision Practices and Programming*



ILLINOIS PROBATION AND COURT SERVICES ASSOCIATION

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